

#### **BMW Financial Services**

BMW Ultimate Protection Multi-Coverage Protection is optional and is not insurance. All transactions related to BMW Ultimate Protection Multi-Coverage Protection are governed solely by the provisions of the BMW Ultimate Protection Multi-Coverage Protection Service Contract ("Agreement"). This document provides general information about BMW Ultimate Protection Multi-Coverage Protection and should not be solely relied upon when purchasing coverage. Please refer to the Agreement for details of terms, conditions, and specific coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your Retailer for more information.

The Administrator/Obligor of Tire & Wheel Protection with Optional Cosmetic Coverage, Dent Protection, and Windshield Protection is Safe-Guard Products International, LLC, Two Concourse Parkway, Suite 500, Atlanta, GA 30328, 1 (844) 245-1269, except in Oklahoma where the Obligor is Safe-Guard Warranty Corporation, and in Washington where the Obligor is National Product Care Company, 175 W. Jackson Blvd., Chicago, IL 60604.

If Key Protection is provided through a service contract agreement, the Administrator/Obligor is Safe-Guard Products International, LLC, except in Washington where the Obligor is National Product Care Company. If Key Protection is provided through a motor club membership agreement, the Provider is SafeRide Motor Club, Inc., 13901 Midway Road, Suite 102-429, Dallas, TX 75244-4388.

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BMPDWKBR 11/23



## PEACE OF MIND COMES STANDARD WITH OPTIONAL COVERAGE

BMW designed your vehicle to give you the Ultimate Driving Experience. We believe that maintaining your BMW should come with ease, just like driving it. That's why we offer the BMW Multi-Coverage Protection package, a selected suite of optional protection products that help preserve your vehicle's beauty and performance. Talk to your BMW Retailer today about our Multi-Coverage Protection plans and choose the coverage that's right for you.

- TIRE & WHEEL PROTECTION WITH OPTIONAL COSMETIC COVERAGE
- DENT PROTECTION
- WINDSHIELD PROTECTION1
- KEY PROTECTION



# TIRE & WHEEL PROTECTION WITH OPTIONAL COSMETIC COVERAGE

#### PERPETUATE YOUR FORWARD MOTION.

We offer BMW Tire & Wheel Protection because the parts of your vehicle that touch the road are far too important to overlook. If your tires or wheels are ever damaged due to road hazards, such as metal, nails, glass, debris, or potholes, we will replace them for up to seven (7) years. Optional Cosmetic Coverage also offers you the additional coverage of cosmetic wheel repair, so your new vehicle can continue to look its best for years to come. We'll keep the unexpected less expensive and help keep you on the road.

#### TIRE & WHEEL PROTECTION BENEFITS:

- Replacement of a tire if structurally damaged due to a covered road hazard (includes tires with run-flat technology).
   Tires are never plugged or patched.
- Replacement of a wheel if road hazard damage prevents the wheel from sealing to the tire or maintaining the vehicle manufacturer's air pressure specifications.
- Coverage of approved costs associated with the replacement of the tires and/or wheels, including labor charges, mounting, balancing, valve stems, tire disposal, and taxes.<sup>1</sup>

- Reimbursement of towing expenses in the event of covered road hazard damage, up to \$100 per occurrence.
- No deductible if purchased as part of a protection package.
   If purchased as an individual product, a \$50 deductible will be applied per replacement claim, regardless of how many tires and/or wheels are being replaced at that time.
- No mileage limitations.

#### OPTIONAL COSMETIC COVERAGE ADDS:

- Cosmetic wheel repair for damage such as nicks and scrapes.<sup>2</sup>
- Cosmetic wheel repair is limited to a total of eight (8) individual wheel repairs during the Agreement term if purchased as part of a protection package. If purchased as an individual product, cosmetic wheel repair is limited to a total of four (4) individual wheel repairs.
- No deductible for cosmetic repairs.

#### COVERAGE EXCLUSIONS MAY APPLY:3

- Damage to tires with less than 3/32" tread depth at the lowest point on the tire at the time damage occurs.
- Cosmetic damage to tires.
- Cosmetic damage to chrome wheels and/or chrome-clad wheels, even if Optional Cosmetic Coverage is purchased.
- Damage caused by vandalism.
- Repairs/replacements made without prior authorization.
- Damage caused by road conditions (such as uneven lanes or metal plates) found in construction zones or construction sites.
- Failures due to normal wear and tear, improper wear, or dry rot.

Tire & Wheel Protection with Optional Cosmetic Coverage is available only at the time of vehicle purchase as part of a Multi-Coverage Protection option or as a standalone product.

- 1 Tires and wheels will be replaced using original equipment manufacturer (OEM) or OEM-approved parts.
- 2 Cosmetic wheel repair is limited to sanding, painting, or refinishing the wheel without the need to apply additional material or bend/straighten the wheel.
- 3 Additional exclusions may apply. Please see your Agreement for specific coverage details, including limitations and exclusions.



#### DENT PROTECTION

### TURN HEADS FOR ALL THE RIGHT REASONS.

Whether you're driving or parked, dents and dings can occur at any time. Dent Protection¹ offers optional protection that helps keep your BMW looking its best for years to come. Our paintless dent removal process permanently repairs door dings and minor dents without harming your vehicle's paint job or requiring new coats of paint.

#### **DENT PROTECTION BENEFITS:**

- Permanent removal of door dings and minor dents without harming the vehicle's factory finish.
- Repair of dents and dings, no larger than four (4) inches in diameter, that are located within an accessible area on a body panel of your vehicle.
- Repairs can be performed conveniently at your home, office, or a BMW Center.
- No mileage limitations, no limit to the number of occurrences, and no deductible.

#### COVERAGE EXCLUSIONS MAY APPLY:2

- Dents or dings that are larger than four (4) inches in diameter.
- Dents or dings that cannot be repaired by the paintless dent repair process.
- Damage caused by hail.
- Damage caused by vandalism.
- Repairs that will affect or damage the vehicle's paint or finish.

Dent Protection is available only at the time of vehicle purchase as part of a Multi-Coverage Protection option or as a stand-alone product.

- 1 Dent Protection is not available on i3 and i8 models.
- 2 Additional exclusions may apply. Please see your Agreement for specific coverage details, including limitations and exclusions.



## WINDSHIELD PROTECTION

#### THE OPEN ROAD IS A SIGHT TO BEHOLD.

Minor chips and cracks can detract from your BMW's elegant appearance and obstruct your view of the road. Preserve the most visible aspect of your vehicle with convenient Windshield Protection.<sup>1</sup>

#### WINDSHIELD PROTECTION BENEFITS:

- Repair of chips and cracks in the front windshield caused by propelled rocks or other road hazard debris while driving on public roads, streets, and highways.
- Unlimited repairs of the front windshield during the Agreement term.<sup>2</sup>
- Repairs can be performed conveniently at your home, office, or a BMW Center.
- No mileage limitations, no limit to the number of occurrences, and no deductible.

#### COVERAGE EXCLUSIONS MAY APPLY:2

- Damage to areas other than the front windshield.
- Replacement of the front windshield.
- Stress cracks or cracks larger than six (6) inches.
- Repairs that will result in an obstruction of the driver's line of sight.
- Damage caused by hail, vandalism, or neglect.

Windshield Protection is available only at the time of vehicle purchase as part of a Multi-Coverage Protection option or as a stand-alone product.

- 1 Windshield Protection is not available for purchase in Florida.
- 2 Additional exclusions may apply. Please see your Agreement for specific coverage details, including limitations and exclusions.



#### KEY PROTECTION

#### STAY UPBEAT IF YOU LOSE YOUR KEYS.

Your BMW key has advanced technology that can make it costly to replace. Key Protection provides coverage if your keys are ever lost, damaged, or locked inside your vehicle. It helps eliminate the hassles of an already stressful situation.

#### **KEY PROTECTION BENEFITS:**

- Replacement of the covered vehicle key/digital key card/ remote if lost or damaged, up to \$800 per occurrence.
- Lockout assistance to unlock the covered vehicle if your vehicle keys are lost, damaged, or locked inside your car, up to \$100 per occurrence.
- Towing assistance to the nearest registered BMW Center, or other facility of your choice, up to \$100 per occurrence.
- Taxi/rental vehicle/public transportation reimbursement, up to \$75 per occurrence.
- 1 Key Protection additional benefits may not be available in all states. Please see your Retailer for more information.
- 2 Additional exclusions may apply. Please consult your Agreement for specific coverage details, including limitations and exclusions.

#### ADDITIONAL BENEFITS:1

- Home Lockout Assistance benefit includes:
  - Locksmith services, up to \$100 per occurrence.
  - Coverage for up to three (3) replacement house keys during Agreement term, up to \$75 per replacement house key.
- Replacement benefit for additional non-programmable keys on the same key ring as the vehicle key/transponder, such as home or apartment keys, office keys, motorcycle keys, or RV travel trailer keys, up to \$250 per replacement.
- Emergency message relay for up to three (3) emergency contacts.
- No mileage limitations.
- No deductible.

#### COVERAGE EXCLUSIONS MAY APPLY:2

- Any replacement keys made without prior authorization.
- Replacement keys, if you did not receive two (2) master keys at the time of purchase/lease of the vehicle.
- Replacement keys, if your keys are covered by the manufacturer, repairer, or supplier's warranty or recall.

Key Protection is available only at the time of vehicle purchase as part of a Multi-Coverage Protection option or as a stand-alone product.